

WARRANTY INFORMATION

YETI WARRANTY INFORMATION

We're dedicated to making the most durable coolers and drinkware on the planet. But sometimes the unexpected happens. So if anything is wrong with your YETI product, we'll work to make it right.

Any product(s) damaged in shipping (when ordered from YETI direct) or defective product(s) must be returned directly to YETI in the original box or adequate cardboard packaging, freight prepaid. The Return Authorization Number (RMA#) must be included with the product.

Submit a warranty claim by completing our [Warranty Request Form](#) below or by contacting YETI at [1-512-394-9384](tel:1-512-394-9384).

5-YEAR LIMITED WARRANTY

[YETI Tundra®](#) | [YETI TANK®](#) | [YETI Roadie®](#) | [YETI ICE](#) | [YETI Rambler™ Series](#)

YETI Tundras, TANKs, Roadies, YETI ICE, and the YETI Rambler Series of stainless steel products carry a 5-Year Limited Warranty against defects in material and workmanship. This warranty applies to only the original owner and is void if the product is used commercially, structurally altered, or subjected to stress beyond the physical limits of the materials used in body or components, or is damaged as a result of abnormal use. **Normal wear and tear is not warranted.**

Any limited edition cooler still under warranty will be replaced at the discretion of YETI with the same size cooler in a different color based on availability.

3-YEAR LIMITED WARRANTY

YETI Hopper™

YETI Hopper carries a 3-Year Limited Warranty against defects in material and workmanship. This warranty applies to only the original owner and is void if the product is used commercially, structurally altered, or subjected to stress beyond the physical limits of the materials used in body or components, or is damaged as a result of abnormal use. **Punctures and normal wear and tear are not warranted.**

WARRANTY DISCLAIMER

This warranty does not include any manufacturer responsibility for any incidental or consequential damages resulting from the use of the cooler. If warranty applies, the manufacturer will repair or replace, at their discretion, the cooler or any part or component that is deemed defective.

YETI reserves the right to change products and designs without incurring any obligations to incorporate such changes into already completed products, or those in the hands of dealers or consumers. Products repaired or replaced under this warranty may or may not incorporate these changes.

Damaged products must be returned directly to YETI, in the original box or adequate cardboard packaging, freight prepaid. A copy of the original sales receipt and the Return Authorization Number (RMA#) must be included with the product.

HOW TO SETUP A REFUND/EXCHANGE

Submit a refund/exchange request by completing our Warranty Request Form below or by contacting YETI at 1-512-394-9384. Only new, unused products purchased from YETI directly are eligible for refund.

If your refund is approved, you will be supplied with a Return Material Authorization number (RMA#) to return your product. Return shipping costs are at your expense and non-refundable.

Ship your return product (please include the RMA# you are provided) to:

YETI

Attention: Returns

4040 Pipestone Road

Dallas, TX 75212

We recommend keeping a copy of your tracking number for your records.

Once the return is received at our warehouse, please allow 7-15 business days for us to process your refund or to ship out your exchange product.

A YETI Outfitter will gather more information about your return and determine whether or not the damage is covered by your warranty. If approved, we will validate your request and then contact you to discuss return procedures. You will be given a Return Material Authorization number (RMA#) and a prepaid FedEx label to return your product.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.