

Streamlight® Limited Lifetime Warranty

Streamlight warrants our products to be free of defects, including LED, for a lifetime of use. We will repair, replace or refund the purchase price, at our option, any Streamlight product that does not work as a result of a manufacturing defect for as long as you own it. This limited lifetime warranty excludes abuse, non-rechargeable batteries, bulbs, chargers, switches, electronics and normal wear and tear. Rechargeable batteries, chargers, switches and electronics have a two (2) year warranty with proof of purchase.

In any country or under any jurisdiction where specific restrictions exist on limited lifetime warranties, Streamlight offers a 10-year limited warranty. Rechargeable batteries, chargers, switches and electronics have a two (2) year warranty with proof of purchase.

Your particular Streamlight product may have a different warranty that was in place at the time of purchase. Please provide proof-of-purchase when processing a warranty claim.

POLICY FOR RETURNING PRODUCTS FOR REPAIR

Prior to sending the Streamlight product to us, check the following:

- 1) Has the light been checked for a bad bulb?
- 2) Has the light been checked with new batteries?
- 3) Bulbs and non-rechargeable batteries are not covered by our Warranty Policy. We do not exchange lights that can be repaired. Per our warranty, it is our option to repair our products or replace a product if it cannot be repaired.

Please include the following information with the light:

- 1) Contact Name, Street Address, City, State, Zipcode. We cannot ship by UPS to a Post Office Box.
- 2) Daytime Phone number / Email address
(If billing is to be sent to a different address, please clearly identify the bill to address)
- 3) Products will be returned to the originating sender unless clearly identified otherwise.
(Identify if an estimate needs to be provided for non warranty repairs)
- 4) Include proof of purchase. Dated proof of purchase is needed for those items with a one year warranty
(Rechargeable batteries, chargers and cords and a few lights)
- 5) Identify the model (i.e. Stinger, Scorpion, etc.), color and quantity of the product.
- 6) If returning an LED light that has a colored LED (not white), please identify the color if known.
- 7) Briefly describe the defect or problem with the product and if you have any special concerns.

-- Return To --

Streamlight, Inc • 30 Eagleville Road • Eagleville, PA 19403 • Attention: Repairs Department, Suite 100